REBUILDING CELEBRATING STRENGTHENING

Hospitality House
2020-2021 ANNUAL REPORT
A LETTER FROM EXECUTIVE DIRECTOR JOE WILSON

Our Fiscal Year 2020-2021 Annual Report is equal parts unabashed celebration and somber reflection. First and foremost, we celebrate our committed Hospitality House staff — and so many others throughout the City’s human services field — who dedicate their lives to making life better, one day at a time. We’ve reflected on our community’s daily struggles, and we’ve grappled with shared grief and loss of friends, colleagues, and loved ones. Tears gave way to tenderness, moments of doubt helped fuel a renewed sense of purpose. We’re overwhelmed by our staff’s unwavering devotion to their chosen vocation — bringing, in the words of author and human rights activist Alice Walker, their “small, imperfect stones to the pile….” In doing so, we rediscovered an undeniable truth.

We are indebted to each of you - as donors, supporters, and community builders - for believing in us, trusting in us, investing in us. Like so many of our community partners, the COVID-19 crisis significantly reshaped or spurred redesign of several of our agency programs — notably our emergency shelter program. In July 2020, the City asked Hospitality House to temporarily close our shelter and instead manage a 65-room Shelter-In-Place hotel for COVID-vulnerable residents. It was both a challenge and an opportunity to test the efficacy of Hospitality House’s signature community building philosophy. Our experience with the Shelter-In-Place hotel helped crystallize our organizational challenges and priorities. Our organizational mission centered on improving the quality of life of our community, day by day, individually by individual, through every aspect of our work at Hospitality House.

In the midst of tragedy, humanity still triumphs. Our Annual Report features some noteworthy achievements:

The staff at our two Self-Help Centers and our Community Building Program embraced their roles as resource hubs, community connectors, and engagement specialists who provided access to basic needs, distributed thousands of items of personal protective equipment and hygiene items every month, access to individually packaged meals, and after-hours access to crisis counseling and one-on-one support. Our groundbreaking Committed To Change support group has evolved into a bi-weekly gathering of, and networking by, formerly incarcerated residents, connecting them to employment, public benefits, housing and one-on-one counseling — enabling them to rediscover what being home again can and should mean.

Our Employment Program deepened its stature as one of the City’s true community-based workforce assets, placing hundreds of homeless and/or low-income job seekers in gainful employment — in the midst of a pandemic. We solidified our commitment to building a broader voice for vulnerable job seekers by facilitating the revitalized Homeless Workforce Collaborative, a coalition of more than a dozen community groups committed to increased workforce investments and lifting up the voices of job seekers.

Our Community Arts Program staff embraced the challenge of ensuring that creativity’s flame might flicker but never extinguish, preserving the artist’s imagination in isolation while maintaining constant connection — through online workshops, telephone consultation, and one-on-one visits for hundreds of local artists. Indeed, kindness is good for our immune system.

In the midst of tragedy, humanity still triumphs. For much of the past year or more, we’ve benefited greatly from the continued outpouring of generosity from donors and supporters across the city, throughout the state, and around the country. Donors and supporters like so many of you. What we’ve said in years past, bears repeating. We are indebted to each of you - as donors, supporters, and community builders - for believing in us, trusting in us, investing in us. Hospitality House is committed more than ever to building community leadership to help tackle the City’s most pressing issues. Our ambitious, multi-year effort to engage thousands of new supporters in neighborhoods across San Francisco is more vital than ever.

Our Community Arts Program staff spearheaded the growth of the creative Right to Recover Program. In partnership with Give2SF and the City and County of San Francisco, our Employment Program helped 75 low-wage workers who tested positive for COVID-19, to safely quarantine by guaranteeing two weeks’ earnings - nearly $1,300 each - through the innovative Right to Recover Program.

In November 2020, for the first time, the Department of Elections designated Hospitality House as an official Polling Place to increase voter access and participation in the Tenderloin neighborhood. Voter participation increased by more than 10% in Hospitality House’s precinct.

More than 40 neighborhood artists who create artwork at our Community Arts Program received $800 honorariums along with the sales of their artwork. This provided much-needed financial relief for many of our artists struggling during the pandemic.

At the heart of it all, a simple human story. Hospitality House wishes to dedicate this year’s report to all those who remind us what it means to be human. What it means to struggle together, to grieve together, to draw strength from human touch - even we cannot embrace. Their story is our story. Their struggle is our struggle. And in the midst of tragedy, their triumphs inspire us to carry on.

In the midst of tragedy, humanity still triumphs.

A LETTER FROM EXECUTIVE DIRECTOR JOE WILSON

REBUILDING LIVES
CELEBRATING CREATIVITY
STRENGTHENING COMMUNITY

Our Community Building Program launched “Committed To Change”, a unique re-entry support and mentoring group dedicated to formerly incarcerated community members. The group informs members of available resources and connects them with Hospitality House’s other community programs including our Employment Program.

Our Employment Program placed nearly 250 job seekers into full-time and part-time jobs, in the midst of a pandemic.

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We are indebted to each of you - as donors, supporters, and community builders - for believing in us, trusting in us, investing in us.
During COVID in the Summer of 2020, I became HIV positive while living in Tennessee. Afterward, I decided to move to the Bay Area and people did not think that was a wise decision. But I decided that I was going to start giving myself more credit for what I am capable and able of achieving as a disabled hard-of-hearing person learning to use a cochlear implant to hear again. I lost the rest of my hearing previously due to domestic violence and learning how to hear again has really helped me save my own life, and to do it in a pandemic when everyone is wearing masks when I am a born lipreader is just another example of the universe showing me how tough I am when I have self-love on my side, and that my dreams are real and achievable because I alone believe in them. I moved to San Francisco and that was my dream, just to be an artist in San Francisco, and be a part-time Lyft driver, which I have now accomplished as a hip, disabled, queer, cyborg artist.”

Philip Chanin

“I don’t know where I would be without you guys, you are the best!!” Anonymous

The Sixth Street Self-Help Center offers a range of emergency, behavioral health, and support services using a low-threshold, peer-based model. Each year, along with our Tenderloin Self-Help Center, Sixth Street accounts for more than 20,000 visits from more than 12,000 low-income community residents seeking mental health and substance use resources, housing referrals, individual and group therapy, social engagement, and income support.

“You stay strong and courageous, you can’t quit. Faith and Hope keeps me going.” Marco Ruiz

“The easy way is the hard way, and the hard way is the easy way. It’s easy to run away from your problems, and hard to face the truth.” Omega

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The stories are all around us, inspiring us, captivating us, bringing us rejuvenating laughter, much-needed encouragement - and fervent renewal. The triumph of individual and collective humanity in the midst of tragedy defines the essence of community. Above all, these stories give us reason to celebrate.

There is the artist who channels the energy of the ancients, and the collective wisdom of the ancestors to produce thought-provoking and uplifting art works. There is the job seeker who battles depression on a daily basis, yet summons the courage to face rejection once more, and finds an unabashed cheering section at Hospitality House. The courage – and cheering section – helped him land a new job.

There is the Shelter-In-Place hotel resident who, in her mid-sixties, discovers her own artistic gifts – and a newly-found calling – in the world of pastels, charcoal, and pen and ink. There is the former incarcerated “lifer” who finds support, belonging - and tries on his first suit in several decades. His daughter was impressed, too.


These are just a few of the stories that weave the tapestry that connects all of us. These stories tell the tale of Hospitality House. These are stories of tears and triumph, struggle and strength, solitude and belonging. So, too, these stories of resilience and renewal are poignant reminders of the ties that bind us. – the “inescapable network of mutuality” that MLK spoke of not so long ago. Their story is our story. Their struggle is our struggle. Their triumph is our triumph. Ultimately, their stories are the lifeblood of Hospitality House.

“Special thanks to Renee and Tyree. They each are faithful to the mission, are diligent, and work hard to serve. Each of them is a true asset to Hospitality House. If there is some glimpse of hope in life now, it is in large part due to their effort and concern. They, and the staff at large, are what brings Hospitality House to life.”
Glen Le, Community Member from the Tenderloin Self-Help Center

“Thank you staff for everything. You have treated me with respect, kindness and on a professional level. All my wishes are granted and I enjoy coming to this place! This is truly a great place!”
T.W.S, Community Member

“Never have I entered such a pleasant & calm sea as it is here. They all are so mellow and any problem I come in here with is instantly rendered.”
Anonymous Community Member

As a client of Hospitality House currently in the re-entry process, I am both amazed & awed by staff. The impact of their services has improved the quality of life for numerous individuals, including myself. As a result I will soon be employed within the healthcare industry. Hospitality House has an abundance of resources & skilled team members. I am grateful for this organization’s assistance in my transition. I respect & support the hard work they do within the communities that need it the most. Truly.”
O.M. King, Community Member

“I got through this year by coming to Hospitality House, going to the doctors and going to therapy. Just staying busy with different things. My Case Manager Theo helped me get into housing and help me get into the HORD Program. I’m thankful that I got through this year with the support of people who really care about me.”
Rick

“Making art is how I heal. So when I became unhoused due to domestic violence CAP was with me every brush mark of the way. Their care & determination to insure I had the needed art supplies & emotional support strengthened my resilience. I felt respected & loved (& still do). Each pandemic pivot CAP made contributed to my wellbeing, dignity, and growth. I am a grateful community member.”
Jo, Neighborhood Artist from the Community Arts Program
COMMUNITY BUILDING PROGRAM

Our Community Building Program (CBP) is a hub for civic engagement, leadership development, and community building, offering housing support, civic participation, and healing through our unique trauma-informed project to help residents manage and heal from the trauma of poverty, nearly 400 hundred community members participated in civic activities this past year. CBP also hosted an essential vaccination and COVID-19 testing site for Tenderloin neighborhood residents.

“Without CBP I wouldn’t be the person I am today. All the things I’ve learned and relationships made with people I’ve met have helped me grow into who I am today. I’ll forever be grateful.” - Marissa Tibs

TENDERLOIN SELF-HELP CENTER

The Tenderloin Self-Help Center offers a continuum of low-threshold services for those who do not otherwise utilize traditional service delivery modes, including peer counseling, case management, individual and group behavioral health services, a community arts program, an employment program, peer-led support groups, opportunities for volunteering, and community activities. This past year, more than 8,000 community members sought resources, support, and connection at the Tenderloin Self-Help Center.

“Never have I entered such a pleasant & calm sea as it is here. They all are so mellow and any problem I come in here with is instantly rendered.” - Anonymous Community Member

FAREWELL TO FRIENDS

Brian Edwards

Brian Edwards was loved by many, and centered his life struggling in solidarity with folks on the streets. He worked closely with us here at the Coalition on Homelessness on human rights issues, was a member of the Shelter Monitoring Committee, spent his time as a counselor with Faithful Fools, Glide, Code Tenderloin to name just a few who has thrown down in service to ensuring folks on the streets get their needs met. Brian was a larger than life personality, with a wicked sense of humor, sharp analysis and a zeal for sniffling out injustices, which he never left alone. His biggest quality however, was his heart, which he wore unapologetically on his shirt sleeves, and which was enormous. Brian built an extensive network of relationships in the home- less community and was always the first to hear about changes to city policy. He was able to keep up with the ever changing dynamics of the Pandemic and keep both community organizations and unhoused people informed. Among his many accomplishments, Brian got the shelter monitoring committee going again, ensuring countless unhoused people had access to testing and vaccines, connected countless unhoused people with vital services, started numerous sweeps, and most recently garnered a number of endorsements for starting back up still referral to shelter including from the Local Homeless Coordinating Board. Brian was also a loving family members including his parents, his cat Jeff, his dog Dalmatian and an entire community who admired him. - Coalition on Homelessness

Cameron Kim

Our hearts are heavy, words difficult and inadequate, the wound still fresh. To work, with our heart palpable, with our soul to seek solace and belonging. Cameron was a soulful wanderer - not so much seeking as sharing, and while wrapped in the comfort of belonging, greeting other wandering souls with a furtive glance, and a mischievous smile. One of his fellow artists remarked that “his soul was burning”, one of the many catastrophes of COVID. Perhaps Cameron’s soulfulness bore witness to too much pain, and rather than lash out, he directed his pain inward. Ultimately, his body collapsed under the sheer weight of it all. Though all too briefly, Cameron’s star shone brightly across the firmament, with the mischievous glow of Cameron’s twinkling star. To his considerable community of artists, wanderers, and dreamers, let’s be reminded that Cameron’s soulfulness endures. And somehow, hopefully, he is smiling.

Alison Fisher

I first met Alan Fisher more than 30 years ago, when I was running Hospitality House’s shelter/shopping center program (yes, the same shelter I once slept at). Alan always had an engaging manner, an easy smile, a quick laugh, that mischievous glint in his eyes, and - somewhere else. In Jewish tradition, the word "tzaddikah" is often assumed to be synonymous with charity, but it’s meaning carries something deeper, something more - justice. That’s the thing I remember most about Alan. There was always something more and deeper at justice, er: We reconnect over the years during his long, influential tenure as head of the CA Reinvestment Coalition. True to form, holding financial institutions accountable to the community. Banks, no less. Chasing windmills? Maybe. Fighting the good fight? Always. But something else again. Seeking justice. Sending love to Sharon, and, and, and, and dedicated to the fight. As Alan’s request, friends and family near and far have donated to Hospitality House to honor Alan’s memory. We’ve been overwhelmed by the outpouring of love and generosity - many of you have never heard of Hospitality House. But you know and loved Alan. And that was enough. I’ll miss our emails exchanges, our lunches. Whitney Atkins, this is his laugh - and that mischievous glint in his eyes. Mostly, though, I’ll miss him. Alan Fisher, Justice seeker. Rest in Power. - Joe Wilson

Felicia “Flames” Elizondo

On behalf of all of us at Hospitality House, we extend our deepest condolences to Ms. Felicia’s family, friends, and all those who fought and struggled for justice through the decades of triumph and tears. Their courage and sacrifice would inspire three generations to come. Their legacy will continue to inspire those who come after, so we can see black transwomen in San Francisco to create the world’s first Transgender District - boundaried by the Compton’s Cafeteria historic site. Hospitality House owes its existence to the bravery and foresight of courageous justice warriors like Felicia and so many others. We extend our deepest condolences to Ms. Felicia’s family, friends, and all those who fought and struggled for justice through the decades of triumph and tears. Their legacy will continue to inspire those who come after, so we can see black transwomen in San Francisco to create the world’s first Transgender District. Thanks to Felicia and Susana and so many others, we are at Hospitality House proudly say, keep screwing ‘em.

Farewell to Friends

Lamarr Greely

Lamarr Greely passed away in late October. Lamarr was a community activist, organizer, cheerleader, and fierce neighborhood warrior. We all feel the loss. Lamarr’s daughter and his smile were community fixtures, and his infectious activism were still at large. Lamarr had a thirst for knowledge as an alumnum of TNDC’s Leadership Academy and Hospitality House’s Healing, Organizing and Leadership Development program. Conducting voter outreach, volunteering at community picnics, convening neighborhood meetings, leading City Hall demonstrations – Lamarr had an outsized role in his beloved community, and an outsized place in our hearts. We shall strive to remember your lesson about leading with humility. We’ll miss you.

Lamarr Greely
THANKS TO OUR GENEROUS SUPPORTERS AND COMMUNITY BUILDERS!

We would like to express our deepest gratitude to all our generous donors, sponsors, in-kind donors, foundations, and community partners who supported Hospitality House's programs throughout the year. You continue to strengthen our neighborhoods and communities by believing in our shared humanity.

Donors who contributed between 7/01/20 - 6/30/21.

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JOIN HOSPITALITY HOUSE IN BUILDING COMMUNITY

Become A Monthly Donor
Make an affordable donation of as little as $10 a month and help us build a movement for change – every month! Contact our Development Manager Tess Davis at ttdavis@hospitalityhouse.org or go to www.hospitalityhouse.org/donate.

Make A Donation
Donations can be made online by clicking the donate button at www.hospitalityhouse.org or by check made payable to Hospitality House. Mail to 290 Turk Street, San Francisco, CA 94102.

Sponsor Our Fundraising Events
Hospitality House holds major fundraising events each year: THHE Auction Online will take place in April 2022. We need sponsors and donors to help support our virtual events. Information on sponsorship opportunities will be available on our website at www.hospitalityhouse.org or contact our Director of Development Samson Manalo at amanalo@hospitalityhouse.org for details.

Share Us
Follow us on Instagram & Facebook @HospitalityHouseSF and on Twitter at @HospitalityHous (no “e”) to stay up-to-date on the latest Hospitality House happenings and share us with your friends and family.

Celebrate with us!
Celebrate your birthday with us! Create a Facebook and/or Instagram birthday fundraiser for Hospitality House!

Hospitality House Community Wish List
Each year, donors like you help Hospitality House do a little something extra for our community - little things can make a big difference. Here’s a sample wish list:

- new socks
- new flip-flops
- new work boots
- pajama sets
- underwear
- knit hats, gloves
- shoes
- masks
- sketch pads
- art portfolios
- backpacks
- shoulder bags
- thumb drives
- grocery gift cards
- job interview clothing
- scarves
- hygiene items
- art supplies
- hand sanitizer
- hot meals

To donate items from our wish list, please contact our Development Manager Tess Davis at ttdavis@hospitalityhouse.org.

Please note: We are unable to accept donations of used underwear, socks, and furniture. In-kind donations are tax-deductible according to the IRS. Please consult your tax advisor for the allowable tax-deductible amount.

HOW TO DONATE

Text
Text message “Give2021” to (415) 300-2686 to donate.

Scan
QR Code

Hospitality House
Main Office Address:
290 Turk Street
San Francisco, CA 94102
(415) 749-2100
info@hospitalityhouse.org
www.hospitalityhouse.org

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